



Datasheet

ARR-GR-SP

HAND HELD ARRAY STARTER PACKAGE

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HAND HELD ARRAY STARTER PACKAGE

Microflown Technologies basic tools towards a flexible hand held array

Multifunctional grid for our multichannel hand held solution

The new Microflown Technologies Hand Held Array Grid allows easily interchanging the probe distribution in order to cover a wider range of applications and provide the best performance for the supported analysis algorithms.

A complete array comprises two main blocks: a starter package and an array grid package.

The starter package includes: a Microflown Handle, a CCD camera, a tripod and a protective case.

Each array grid pack includes the probe holder and the camera holder. All these pieces are designed to be fast and easy interchangeable.

I. HAND HELD ARRAY STARTER PACKAGE

Item	Quantity
Remote Handle	1
Handle Dongle	1
Handle tripod mount	1
CCD Camera	1
Lens	1
Camera USB cable	1
Tripod	1
Pelican protective case	1

For information regarding how to connect all parts together, please consult the Array Grids manual.

II. USAGE AND PRECAUTIONS



- Do not submerge the electronics in water as this will lead to permanent damage.
- Only use the cables provided with the Microflown system, other components may lead to malfunction or even damage.
- Remove the probes from the grid when exchanging grid type.
- Hold the grid while unscrewing any elements.

III. TECHNICAL SUPPORT

For any problem or doubt with your equipment, please contact Microflown™ Technologies Customer service:

- Mail: cs@microflown.com
- Skype: [cs.microflown](https://www.skype.com/join/cs.microflown)
- Telephone: +31(0) 88 001 08 11 Monday to Friday, from 9:00 to 17:00 (UTC+1).

IV. WARRANTY POLICY, REPAIRS AND REPLACEMENTS

WARRANTY AND REPLACEMENT OR SUBSTITUTION

During the first two years (24 months) the seller offers a warranty on all its products, except for trading items and third party manufactured items. The seller warrants that all products will be free from defects in materials and workmanship for this period of two years. During this two year period, the seller will repair or replace defect products free of charge. Products damaged by accident, abuse, misuse, natural disaster or by any unauthorized disassembly, repair or modification are not covered by this warranty. The incurred transportation costs of returning the products to seller will be borne by the buyer. The logistical cost for returning the products back to the buyer will be borne by the seller. Several products come with a “VOID if seal is broken” sticker, the warranty is void at all times when this sticker is broken.

GRACE PERIOD (YEAR 3 AND 4)

During the third and fourth year the seller offers a grace period. In the grace period the products purchased at an earlier date can be replaced by completely new state of the art products of the same scope of the original purchase. This applies only for the products known as standard probes and signal conditioners. In the first year of the grace period, (year 3) customers have an option to replace their products for 25 % of the actual ex works end-user price. The full freight and packaging charges apply.

In the second year of the grace period, (year4) customers have an option to replace their products for 50 % of the actual ex works end-user price. The full freight and packaging charges apply.

The new products are accompanied by a new warranty. Both the two years warranty and grace period become applicable again from the date of invoice.

REPAIRS OUTSIDE WARRANTY POLICY

Replaced/repared parts come with a six month warranty under the same conditions as the two year warranty.